DOWNLOADING THE FIRESTORM VIEWER AND LOG IN INSTRUCTIONS.

This document will give you the step by step instructions on how to successfully download the Firestorm Viewer to your pc/mac/laptop. I have included video timestamps below for each step in the video tutorial - How to Access the Zone

Step One: Go to www.kitely.com

Step Two: Sign Up using the EMAIL option (this is so that if you forget your password it's easy to re-set using the address you signed up with)

Step Three: Follow the instructions on the sign up menu (0:36)

Step Four: Select your email message options from in-world communications (1:44)

Step Five: Your account will have been created and you need to verify your email (2.09)

Step Six: You will be prompted to install the Firestorm Viewer (2:43) Follow instructions on FAQs page to ensure you download the correct viewer.

Step Seven: Wait for the Firestorm viewer to download (2:50)

Step Eight: Click the Firestorm Icon to begin the Installation (3:00) Make sure you say yes to creating an entry on the start menu so that you can find the application again easily.

Step Nine: Open/start the viewer (4:09)

Step Ten: Choose the KITELY option from the GRID MENU (4:16)

Step Eleven: On the Kitely webpage Explore Worlds and search/choose Kitely Welcome Centre and then ENTER WORLD. (4.21)

Step Twelve: Start the viewer and log in using your avatar First + Last name (4:34)

Step Thirteen: You should be able to log in and see the virtual environment (4:58)

Please note - Havening World is the name we have given to the Campus and it will not be open until events are running or you are invited for a personal tour. This is so that we can keep it a safe and secure space for the Havening Community Members.

If you still have issues please view the FAQs page as we update this as issues are resolved.